

DIGITAL ACCESSIBILITY STATEMENT

Cystic Fibrosis Canada is committed to ensuring digital accessibility for people with disabilities. We continue to improve the user experience and apply relevant accessibility standards. We regularly measure our website using both automated tools and manual testing.

EFFORTS TO SUPPORT ACCESSIBILITY

Cystic Fibrosis Canada takes the following measures to ensure accessibility:

- Accessibility is part of our internal policies.
- Accessibility is integrated into our procurement practices.
- Continual accessibility training is provided for employees.
- Clear accessibility targets and responsibilities exist within the organization.
- Formal accessibility quality assurance methods exist within the organization.

CONFORMANCE STATUS

Current accessibility standard of the website:

WCAG 2.1 level AA

CURRENT CONTENT CONFORMANCE STATUS:

We view our overall website and platform as meeting Level AA conformance, while recognizing that some pages may have occasional accessibility errors. If you see any errors or have other suggestions on how we can further improve the accessibility of our website, please contact us at accessibility@cysticfibrosis.ca.

Limitations and Alternatives

Despite our best efforts to ensure the accessibility of Cystic Fibrosis Canada's website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

- Certain PDF documents may not work with current assistive technologies because they use outdated technologies that do not support accessibility. Cystic Fibrosis Canada will convert documents to new formats upon request within 5 business days. Please contact accessibility@cysticfibrosis.ca for support.

FEEDBACK PROCESS

If you encounter any accessibility barriers on our digital properties, please contact us via one of the following methods:

Phone: 1-800-378-2233

E-mail: accessibility@cysticfibrosis.ca

Postal address: 2323 Yonge Street, Suite 800 Toronto, Ontario, M4P 2C9